

2025 Statewide Spring Training Conference

Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

MONDAY, APRIL 21, 2025				
TIME	EVENT	LOCATION		
7:30 AM – 8:45 AM	Rise & Dine: A Networking Breakfast (Please note: Breakfast is included in your stay at the Hilton Greenville)	Palmetto Ballroom		
7:30 AM – 5:00 PM	Pre-Conference Registration & Information Desk Opens	Piedmont Pre-Function		
8:00 AM – 9:00 AM	Exhibit Hall Set-Up	Piedmont Pre-Function		
	Community Action Making A Difference Community Service Project: "Springing Into A Fresh Start" Showering those in need with Emergency Hygiene Kits to provide services to meet health and social development. Each conference attendee is asked to donate travel-size hygiene products to distribute to those in need throughout the 14 Community Action Agencies. (Items requested: toothbrushes, toothpaste, soap, shampoo, conditioner, lotion, combs/brushes, body wash, and other torush ained items)	Registration Desk		
9:00 AM – 5:00 PM	travel sized-items) Head Start Directors Institute (2 Full Days of Training) "Leadership and Mindset Moving in the Same Gear" Presenters: Robin Katherine Jones, CEO & Audrey Battle, COO, New Venture Specialized Educational Services The leadership training platform is designed to equip Executive Directors, Head Start Directors, and Board Members with the mindset to focus on resilience and adaptability and to navigate and lead effectively through challenging times. With a focus on building consistency, fostering open communication, demonstrating empathy, adapting strategies to navigate uncertainty, building team morale, and driving positive outcomes even amidst adversity, some of the most important priorities during these challenging times in the workplace will be addressed in alignment with the HSPPS, Head Start Act, and Federal Oversight in the Five-Year Project Period. Additional emphasis should be placed on the amendment process of each agency's Community and Self-Assessment process and the relationship between present and future Strategic Planning goals. The relationship between the HSPPS and the Federal Monitoring Process will be used to guide the facilitation of the session, keeping in mind that school readiness is the driving goal in addition to discussions of how Head Start leaders play an integral role in conceiving and promoting an inclusive vision of comprehensive, integrated services that support school readiness. The approach and	Blue Ridge		

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	major focus are for participants to "Revaluate Priorities and Adjust Them As Needed," which will guide discussions and activities on how essential it is for leaders to take a step back, reassess priorities, and adjust them as needed to strategically move their program systematically with innovative ideas to a higher level of development. Participants will brainstorm access to other funding sources, grow their staff, increase employee engagement and retention, and recognize staff engagement with a mindset shift that creates a more empowered and productive workforce. Recognizing that staff are the pulse of organizations, participants will be empowered to reimagine employee engagement and retention strategies to transform team dynamics for high morale and a more connected workforce. The overarching goal of the session is to extend the capabilities and knowledge of individuals who already perform leadership roles. Lastly, programs at the administrative level will also have to focus on sustainability plans and how this will provide a forecasting compass for each program's vision of growth and evolving ongoing longevity. Facilitator/Monitor:	
9:00 AM – 10:30 AM	Preconference and Intensive Practical Training	Breakout Rooms Below
	BG/LIHEAP Head Start Human Resources Fis	
9:00 AM – 10:30 AM	 Program Implementation Curriculum Tailored to Case Management Strategies (Part 1) Presenter: Dr. Travien Capers, Assessment & Quality Improvement, USC School of Medicine Successful case management relies on structured program implementation that aligns with client needs and organizational goals. This abstract outlines a curriculum designed to enhance case management strategies through evidence-based frameworks, client- centered approaches, and outcome-driven interventions. Key components include assessment and intake procedures, individualized service planning, interagency collaboration, data tracking, and evaluation methodologies. The curriculum also integrates ethical considerations, crisis management, and best practices for fostering client engagement. This program ensures effective service coordination, improved client outcomes, and the sustainable impact of community-based initiatives by equipping case managers with practical tools and strategic methodologies. 	Laurens/Anderson/ Spartanburg
	2. CSBG/LIHEAP Directors Only Roundtable (Part 1)	Orchard Park
		VEADS

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Jacquelyn Slayton, Executive Director, Darlington County CAA, & Bertie McKie, Senior Executive Administrator, Aiken Barnwell Counties CAA This closed session provides a dedicated space for CSBG and LIHEAP Directors to engage in strategic dialogue around program administration, funding priorities, service delivery challenges, and federal and state compliance. Directors will share insights, discuss policy updates, and explore opportunities to align services for greater impact across South Carolina communities. The roundtable will foster collaboration, peer support, and idea-sharing in a confidential, director-level setting.	
3. SCSHSA Executive Committee Planning Session (Part 1) The SCSHSA Executive Committee will convene for a planning session to strategically align goals, enhance operational effectiveness, and drive impactful decision-making for the association's future. Facilitator/Monitor:	Executive Boardroom
 4. Mastering Classroom Transitions: Strategies for a Smooth and Efficient Flow Presenter: Veronica Reed, Trainer/Consultant, Training Made Simple, LLC This workshop equips educators with practical techniques to ensure smooth transitions between activities. Participants will discover methods to engage young children, reduce disruptions, and create a calming and structured environment. Learn how to make transitions fun and seamless, enhancing the overall classroom experience for our youngest learners. Facilitator: Monitor: 	Congaree
 5. Human Resources TAG Roundtable Part 1 Dr. Ameca Thomas, CEO, GLEAMNS HRC, and Maria Robinson, HR Director, Beaufort Jasper EOC Peer-driven HR TAG Roundtable, designed to foster collaborative discussions, problem-solving, and knowledge sharing among HR professionals. This two-part session will provide a space for facilitated peer-to-peer conversations, Q&A, and best practices to strengthen Human Resources Management across agencies. It will also provide the opportunity to revisit HR initiatives that were previously tabled due to competing priorities. Monitor: 	Oconee

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10:30 AM – 10:45 AM	 6. Intensive Finance All-Day Training <i>Presenter: Daniel Smith, Cane Garden Bay</i> This comprehensive full-day finance training is designed to equip finance professionals and fiscal staff with in-depth financial management strategies tailored to nonprofit and Community Action organizations. The session will also include a focused look at grant management using the Cane Garden Bay software, offering practical tools and best practices for streamlining financial operations within the platform. Facilitator/Monitor: AM Networking Break – Visit Our Exhibitors! 	Pickens Piedmont Pre-Function
10:45 AM – 12:15 PM	Preconference and Intensive Practical Training	Breakout Rooms Below
	BG/LIHEAP Head Start Human Resources Fis	
10:45 AM – 12:15 PM	7. Program Implementation Curriculum Tailored to Case Management Strategies (Part 2) Presenter: Dr. Travien Capers, Assessment & Quality Improvement, USC School of Medicine Successful case management relies on structured program implementation that aligns with client needs and organizational goals. This abstract outlines a curriculum designed to enhance case management strategies through evidence-based frameworks, client- centered approaches, and outcome-driven interventions. Key components include assessment and intake procedures, individualized service planning, interagency collaboration, data tracking, and evaluation methodologies. The curriculum also integrates ethical considerations, crisis management, and best practices for fostering client engagement. This program ensures effective service coordination, improved client outcomes, and the sustainable impact of community-based initiatives by equipping case managers with practical tools and strategic methodologies. Facilitator/Monitor:	Laurens/Anderson/ Spartanburg
	 CSBG/LIHEAP Directors Only Roundtable (Part 2) Jacquelyn Slayton, Executive Director, Darlington County CAA, & Bertie McKie, Senior Executive Administrator, Aiken Barnwell Counties CAA This closed session provides a dedicated space for CSBG and LIHEAP Directors to engage in strategic dialogue around program administration, funding priorities, service delivery challenges, and federal and state compliance. Directors will share insights, discuss 	Orchard Park

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9. SC The SC to stra drive in	CSHSA Executive Committee Planning Session (Part 2) CSHSA Executive Committee will convene for a planning session ategically align goals, enhance operational effectiveness, and mpactful decision-making for the association's future. ator/Monitor:	Executive Boardroom
Co Pr Ma This w classro empat activiti cultiva Facilit Monit	or:	Congaree
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Pr This co finance manag organi	tensive Finance All-Day Training esenter: Daniel Smith, Cane Garden Bay omprehensive full-day finance training is designed to equip e professionals and fiscal staff with in-depth financial gement strategies tailored to nonprofit and Community Action zations. The session will also include a focused look at grant gement using the Cane Garden Bay software, offering practical	Pickens

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12:15 PM – 5:00 PM	tools and best practices for streamlining financial operations within the platform.Facilitator/Monitor:13. WAP TAG Roundtable Peer-to-peer facilitated discussions, questions, answers, and best practices to enhance Weatherization Program Management.Facilitator/Monitor:Regular Conference Registration Opens	Haywood Piedmont Pre-Function
12:15 PM – 1:30 PM 1:45 PM – 3:15 PM	Explore & Dine: Lunch On Your Own Take a break and enjoy lunch at your leisure! Whether you're in the mood for casual dining, local flavors, or a quick bite, there are plenty of great options just steps from the hotel.	Nearby Restaurants or Downtown Greenville Breakout Rooms Below
	Preconference and Intensive Practical Training SBG/LIHEAP Head Start Human Resources Fise	
1:45 PM – 3:15 PM	 14. Voice to Impact: Advocacy & Policy In Action Presenter: Dr. Gretchen Barron, CEO of 4G Factor Consulting Advocacy can be an effective change strategy to achieve healthier, more equitable, and thriving communities. Participants will explore strategies that assist with creating change by influencing decisions, practices, policies, and resource allocation within political, economic, healthcare, education, and other social systems. Facilitator/Monitor: 15. Resilient Connections: Building A Strong Foundation Through Partnerships for the Brain and Beyond Presenter: Timena Sarratt, Owner, Turning Point Fitness Human interaction is an important building block in child development for solidifying neural connections. Likewise, community connections and involvement are crucial for serving clients effectively. This session will look at ways of getting back to the basics while thinking outside the box to enhance community engagement and strengthen partnerships. Facilitator: Monitor: 	Laurens/Anderson/ Spartanburg Conagree
	 16. The Power of the Pause: The Importance of Self-Care & Breathing Presenter: Aleigha Tate, Motivator & Author, On Fire To Inspire, LLC Discover practical, science-backed self-care and breathwork techniques designed for busy professionals. This interactive session 	Oconee
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	 helps prevent burnout, boost focus, and restore balance—offering easy, daily strategies to manage stress. Invest in well-being and productivity—because when you thrive, so do those you serve! Facilitator: Monitor: 17. Intensive Finance All-Day Training Presenter: Daniel Smith, Cane Garden Bay This comprehensive full-day finance training is designed to equip finance professionals and fiscal staff with in-depth financial management strategies tailored to nonprofit and Community Action organizations. The session will also include a focused look at grant management using the Cane Garden Bay software, offering practical tools and best practices for streamlining financial operations within 	Pickens
	the platform. Facilitator/Monitor:	
	 18. Blower Door Principles (Part I) Presenter: Matt Killen, BPI Certified, Director of Energy Efficiency, WX Trainer, Apple Energy Introduction to using the blower door to guide air sealing with a focus on using an infrared camera to identify air leakage. Facilitator/Monitor: 	Haywood
3:15 PM – 3:45 PM	PM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
3:45 PM – 5:00 PM	Preconference and Intensive Practical Training	Breakout Rooms Below
All Inclusive CS	BG/LIHEAP Head Start Human Resources Fise	al Weatherization
3:45 PM – 5:00 PM	 19. CSBG/LIHEAP TAG Roundtable <pre>Jacquelyn Slayton, Executive Director, Darlington County CAA, Casdell Singleton, Executive Director, Palmetto CAP, Thomas Nix, Manager of Facilities and Reporting, Palmetto CAP & Bertie McKie, Senior Executive Administrator, Aiken Barnwell Counties CAA Peer-to-Peer facilitated discussions, questions, answers, and best practices to enhance CSBG and LIHEAP Program Management. Facilitator/Monitor: 20. Community Action and Head Start 101</pre> 	Laurens/Anderson/ Spartanburg Orchard Park
	Presenters: Mary Lynne Diggs, Director, SC State Head Start Collaboration Office, and Jessica McMoore, CEO, SCACAP This session provides a comprehensive overview of the Community Action and the Head Start Program, highlighting their history, mission, and impact in serving low-income individuals and families.	YEARS of

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	Te cilitate m			
	Facilitator: Monitor:			
	21. Balance Is Power Presenter: Timena Sarratt, Owner, Turning Point Fitness This workshop explores the importance of balance between effective work and personal well-being. Participants will learn how self-care, fun, spiritual growth and time with loved ones enhance overall productivity and happiness. Through engaging activities, attendees will	Oconee		
	be challenged to prioritize play as a vital part of a healthy adult life. Facilitator: Monitor:			
	 22. Intensive Finance All-Day Training <i>Presenter: Daniel Smith, Cane Garden Bay</i> This comprehensive full-day finance training is designed to equip finance professionals and fiscal staff with in-depth financial management strategies tailored to nonprofit and Community Action organizations. The session will also include a focused look at grant management using the Cane Garden Bay software, offering practical tools and best practices for streamlining financial operations within the platform. Facilitator/Monitor: 	Pickens		
	23. Blower Door Principles (Part II) Presenter: Matt Killen, BPI Certified, Director of Energy Efficiency, WX Trainer, Apple Energy An interactive follow-up to Part I with more hands-on activities. Facilitator/Monitor:	Haywood		
5:00 PM – 7:00 PM	Dinner On Your Own Enjoy dinner at the hotel's newly renovated restaurant, Cast Iron, or at your leisure. There are plenty of great options steps from the hotel.	Cast Iron, Nearby Restaurants, or Downtown Greenville		
7:00 PM – 9:00 PM	Presidential Welcome Reception [Open to All Attendees] Enjoy food, lively entertainment, and high-energy networking as attendees come together for a night of interactive fun. Test your musical knowledge with Music Bingo and prepare to represent your favorite era in the ultimate Battle of the Decades through various activities!	Palmetto Ballroom		
TUESDAY, APRIL 22, 2025				
TIME	EVENT	LOCATION		

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	is included in your stay at the Hilton Greenville)	
8:30 AM – 5:00 PM	Conference Registration Opens Exhibit Hall Opens	Piedmont Pre-Function
9:00 AM – 10:30 AM	Opening General Plenary I	Laurens/Anderson/
	Presiding: Sheila West-Gibbs, President, SC Community Action	Spartanburg
	Partnership	
	Greetings	
	- SCACAP – Walter Fleming, President, SC Association of	
	Community Action Partnerships (SCACAP)	
	 SCCAPDA – James L. Pasley, Jr., President, SC CAP Directors 	
	Association (SCCAPDA) - SCSHSA – Olandor Lewis, President, SC State Head Start	
	Association (SCSHSA)	
	- SCCAP – Sheila West-Gibbs, President, SC Community Action	
	Partnership (SCCAP)	
	Welcome from Host Community Action Agency	
	Pamela Sims, President/CEO, SHARE	
	Greetings from Our Official Conference Sponsor (AE Touch	
	Technologies)	
	Adam Crappel, Owner, AE Touch Technologies	
	State Updates	
	Renaye Long, Strategic Communications Director, SC Housing	
	National Updates	
	- David Bradley, Executive Director and Founder, National	
	Community Action Foundation (NCAF)	
	- Denise Harlow, Chief Executive Officer, National Community	
10.20 414 10 45 414	Action Partnership (NCAP)	
10:30 AM – 10:45 AM	AM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
10:45 AM – 5:00 PM	Head Start Directors Institute (2 Full Days of Training)	Blue Ridge
	"Leadership and Mindset Moving in the Same Gear"	
	Presenters: Robin Katherine Jones, CEO & Audrey Battle, COO,	
	New Venture Specialized Educational Services	
	The leadership training platform is designed to equip Executive Directors, Head Start Directors, and Board Members with the mindset	
	Directors, riead start Directors, and Board Members with the minuset	

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10:45 AM – 12:15 PM		Impact Learnii	ng Sessions A		Breakout Roo	ms Below
	BG/LIHEAP	Head Start	Human Resources	Fisc		erization
10:45 AM – 12:15 PM	1. Servant L	eadership			Congaree	

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	Presenter: Dr. Abdalla Straker, Executive Director/ Gerontologist, Straight Road International In fields that serve the needs of a diverse community, values like caring and serving others are integral to the role. Not every leader embodies the traits of a servant leader. Even in the caring professions, money, power, or day-to-day decision-making can cause leaders to lose sight of their altruistic goals. They may lead the organization without prioritizing service to their staff and community. This workshop will help teach, refresh, and empower leaders to be effective servant leaders. Facilitator: Monitor:	
	 Managing Difficult Conversations with Clients in Community Services Presenter: Dr. Travien Capers, Assessment & Quality Improvement, USC School of Medicine Effective communication is essential in community services, where professionals frequently engage with clients facing complex and sensitive issues. Managing difficult conversations requires a balance of empathy, professionalism, and conflict-resolution skills to foster trust and ensure positive outcomes. This abstract explores key strategies for navigating challenging client discussions, including active listening, de-escalation techniques, trauma-informed communication, and setting clear boundaries. It also highlights the importance of cultural competency and emotional intelligence in addressing diverse client needs. By equipping service providers with these skills, organizations can enhance client relationships, improve service delivery, and create a supportive environment for staff and the communities they serve. Facilitator/Monitor: 	Laurens/Anderson/ Spartanburg
Don't M	 Building Effective Communication with Parents: Strategies for Success Presenter: Veronica Reed, Trainer/Consultant, Training Made Simple, LLC This workshop equips educators and family advocates with essential techniques for fostering open, effective communication with parents. Participants will explore strategies for building trust, handling difficult conversations, and collaborating to support student success. Through practical exercises and real-world examples, attendees will leave with actionable skills to enhance parent interactions. Facilitator: 	Orchard Park
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	Monitor:	
	 4. Enhancing Organizational Culture and Productivity with the Four Agreements <i>Presenter: Ruth Naomi James, Director, Ruth-Naomi Consulting</i> In this transformative workshop, participants will explore how the timeless wisdom of The Four Agreements—a powerful framework for personal and professional growth—can be applied to enhance organizational culture, improve workplace climate, and boost overall productivity. Designed for staff at all levels, this session will show how these agreements can lead to more effective communication, stronger team dynamics, and an elevated customer service experience. Facilitator: Monitor: 	Oconee
	 5. Internal Controls and Risk Management Presenter: Keith Hundley, CPA, Partner, Carr, Riggs & Ingram, LLC Recipients of grants and other financial assistance must implement effective internal controls. This session will discuss the relationship between internal controls and financial reporting and grants management. You will learn how internal controls can contribute to excellence in financial reporting and grants management as well as strategies to strengthen your organization's fiscal and grants management practices. You will also learn about common challenges and solutions in financial reporting and grants compliance. This session will make use of case studies based on real-world examples. After attending this session, you will be able to describe the role of internal controls in promoting accurate financial reporting and grants compliance. Facilitator: Monitor: 	Pickens
	 6. Home Appliance Energy Efficiency and Safety <i>Presenter: Apple Energy</i> An in-depth look at how household appliances (HVAC, water heater, refrigerators, etc.) contribute to energy efficiency. Facilitator/Monitor: 	Haywood
12:15 PM – 1:30 PM	Explore & Dine: Lunch On Your Own	Nearby Restaurants or Downtown Greenville

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	Take a break and enjoy lunch at your leisure! Whether you're in the	
	mood for casual dining, local flavors, or a quick bite, there are plenty	
12:15 PM – 1:45 PM	of great options just steps from the hotel. SC CAP Directors Meeting [CLOSED]	Executive Boardroom
1:00 PM – 3:00 PM	SPECIALIZED TRAINING	Laurens/Anderson/
		Spartanburg
	Results Oriented Management and Accountability	
	(ROMA) Spring 2025 In-service Continuing Education	
	Program (ICEP) THIS TRAINING WILL COUNT TOWARD YOUR ICEP TRAINING!	
	Presenter: Dr. Barbara Mooney, Association of Nationally	
	Certified ROMA Trainers and Implementers (ANCRT)	
	Session 1: Approaches for ROMA Professionals- An expectation of	
	all ROMA professionals is that they use what they have learned to bring the principles of ROMA to life in their regular work roles. Through the	
	annual check in, we have found that NCRPs face many challenges that	
	stand in the way of accomplishing that goal. For instance, one of the	
	issues we hear is that "ROMA is a four-letter word." It seems that when	
	approaching the implementation of ROMA, we run into defenses of people who do not like ROMA. The question here is: why do they not	
	like it? We'll help you drill down to surface the real cause of resistance	
	to the basic principles of performance management that are part of	
	the full ROMA Cycle. In this session, we'll work with participants using	
	a guided framework to identify some possible approaches to	
	overcoming these barriers. Finally, we will suggest language that can be used to inform and engage key stakeholders.	
	Facilitator: Jessica McMoore, CEO, SCACAP	
	Monitor:	
1:45 PM – 3:15 PM	Impact Learning Sessions B	Breakout Rooms Below
All Inclusive CS	BG/LIHEAP Head Start Human Resources Fise	cal Weatherization
1:45 PM – 3:15 PM	1. Appreciative Strategic Planning: Creating the Future of Your	Congaree
	Consulting	
	In this interactive workshop, participants will engage in a dynamic	
	process of Appreciative Strategic Planning, a strengths-based	
	approach to organizational development. This session will guide attendees through a powerful four-step framework: Discover, Dream,	
	Organization Presenter: Ruth Naomi James, Director, Ruth Naomi Consulting In this interactive workshop, participants will engage in a dynamic process of Appreciative Strategic Planning, a strengths-based approach to organizational development. This session will guide	

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Design, and Deliver. By forcing on what is already working well and	
building on those successes, participants will create a strategic plan for	
their organization's desired future.	
Facilitator:	
Monitor:	
2. PFCE: Enhancing Family Engagement and Community	Orchard Park
Partnerships in Head Start Programs	
Presenter: Melvin Gravely, CEO, The Gravely Group	
This two-part training session deepens participants' understanding of	
the Head Start Parent, Family, and Community Engagement (PFCE)	
Framework and its critical components. The sessions will explore	
effective strategies for supporting family and parent goal setting,	
increasing male involvement in early childhood programs, and	
strengthening community partnerships to enhance family well-being.	
Participants will gain practical skills and insights to foster meaningful	
engagement with families and community stakeholders, ensuring	
comprehensive support for children's development and school	
readiness.	
Facilitator:	
Monitor:	
3. Stress Management	Oconee
Presenter: Dr. Abdalla Straker, Executive Director/	
Gerontologist, Straight Road International	
Managing stress in both your personal and professional life is	
important. When you become stressed, the brain undergoes chemical	
and physical changes that affect its overall functioning. During periods	
of high stress, certain chemicals within the brain, including the	
neurotransmitters dopamine, epinephrine, and norepinephrine, begin	
to rise, causing larger amounts of these and other "fight-or-flight"	
hormones, such as adrenaline, to be released by the adrenal glands.	
The release of these chemicals contributes to certain physiological	
effects, including rapid heart rate, higher blood pressure, and a	
weakened immune system. When left unmanaged over time, chronic	
stress can lead to the development of other serious problems, such as	
stomach ulcers, stroke, asthma, and heart disease. This workshop will	
provide participants with information and tools to help them manage	
stress.	
Facilitator:	
Monitor:	

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	 Audit Preparation and Best Practices Presenter: Keith Hundley, CPA, Partner, Carr, Riggs, & Ingram LLC Prepare your organization for Single Audit Act audit success. Join us for this in-depth discussion about preparing for a successful single audit. This session will provide you with an overview of the Single Audit Act, the Act's purposes, and its requirements for organizations receiving Federal financial assistance. The session will also review the Uniform Guidance's audit standards implementing the Single Audit Act and the current version of the annual compliance supplement. In addition, the discussion will cover documentation, internal controls, and risk assessment. By attending this session, you will learn about audit preparation, common challenges, best practices, and avoiding the most common findings. Afterward, you will be able to outline the single audit process from start to finish. 	Pickens
	 5. WAP Management <i>Presenter: Apple Energy and OEO</i> What does it take to manage WAP successfully at the agency level? Take this course to find out. Facilitator/Monitor: 	Haywood
3:15 PM – 3:30 PM	PM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
3:30 PM – 5:00 PM	Family Feud: The Legacy Showdown A Team-Building Networking Challenge This interactive team-building challenge brings together Community Action, Head Start, and Weatherization professionals across South Carolina to compete in a fast-paced, high-energy battle of knowledge, strategy, and teamwork.	Palmetto Ballroom
5:00 PM – 10:00 PM	Dinner On Your Own	Cast Iron, Nearby
	Enjoy dinner at the hotel's newly renovated restaurant, Cast Iron, or at your leisure. There are plenty of great options steps from the hotel.	Restaurants, or Downtown Greenville
	WEDNESDAY, APRIL 23, 2025	
TIME	EVENT	LOCATION
6:00 AM – 7:00 AM	Taking Steps Out Of Poverty with Jerome Thompson!	TBD
7:30 AM – 8:45 AM	Rise & Dine: A Networking Breakfast (Please note: Breakfast is included in your stay at the Hilton Greenville)	Palmetto Ballroom
8:30 AM – 5:00 PM	Conference Registration Opens Exhibit Hall Opens	Piedmont Pre-Function
	liss This Dynamic Training Conference! onference is convened and organized by the	CONTRACT STATE STATE

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2025 Statewide Spring Training Conference

Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

9:00 AM – 10:30 AM	 General Plenary II Presiding: Olandor Lewis, President, SC State Head Start Association State Updates Shunna Jeter, Executive Director, SC Legal Services National Updates Katrina Metzler, Executive Director, National Energy and Utility Affordability Coalition (NEUAC) Cheryl Williams, Executive Director, National Association for State Community Services Program (NASCSP) 	Laurens/Anderson/ Spartanburg
10:30 AM – 10:45 AM	AM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
10:45 AM – 12:15 PM	Impact Learning Sessions C	Breakout Rooms Below
	BG/LIHEAP Head Start Human Resources Fisc	
10:45 AM – 12:15 PM	 Leadership Unlocked: Building Teams That Thrive and Strategies to Keep Top Talent Presenter: Dr. Marlo Brayboy, CEO, The Apex Project Effective leadership is the foundation of successful organizations, and retaining high-performing staff is critical for long-term growth. This presentation explores how leaders can develop their teams, foster collaboration, and implement retention strategies that sustain organizational success. Through practical tools and discussions, attendees will learn how to unlock the full potential of their teams and build an environment that inspires loyalty and high performance. Facilitator: Monitor: 	Congaree
	 LIHEAP and Energy Assistance Q&A with NEUAC Presenter: Katrina Metzler, Executive Director, National Energy and Utility Affordability Coalition Join the Executive Director for the National Energy and Utility Affordability Coalition (NEUAC) for an overview of the federal energy assistance program known as LIHEAP, followed by a robust Q&A with the audience. Bring all the questions about LIHEAP, weatherization, and energy assistance that you always wanted to know but were always afraid to ask, and let's have an open discussion on the state of play for LIHEAP! Facilitator: Monitor: 	Laurens/Anderson/ Spartanburg

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	 3. Realizing the Vision: Examining the Final Rule on Enhancing the Head Start Work Force and Ensuring Quality Programming Presenter: Melvin Gravely, CEO of The Gravely Group On August 21, 2024, the Administration for Children and Families (ACF) issued a final rule updating the Head Start Program Performance Standards to enhance workforce support and service quality. These updates address critical areas, including wages and benefits for staff, mental health integration, and quality improvement measures, while responding to structural challenges affecting program sustainability. This training will provide an in-depth review of the updated standards, compliance timelines, and strategies for implementation. Participants will gain insights into the new requirements and be able to ask questions and explore solutions in a collaborative setting. Facilitator: Monitor: 	Orchard Park
	4. Fiscal Oversight Presenters: Lisa Crosby and Davis Batchelder, Fiscal Managers, SC Office of Economic Opportunity Manager Fiscal Guidance updates with a little of Jeopardy for some fun. Facilitator/Monitor:	Pickens
	 5. Contractor Focused Air Sealing <i>Presenter: American Institute of Building Science (AIOBS)</i> What does it take to manage WAP successfully at the agency level? Take this course to find out. Facilitator/Monitor: 	Haywood
12:15 PM – 1:30 PM	Explore & Dine: Lunch On Your Own Take a break and enjoy lunch at your leisure! Whether you're in the mood for casual dining, local flavors, or a quick bite, there are plenty of great options just steps from the hotel.	Nearby Restaurants or Downtown Greenville
12:15 PM – 1:30 PM	Leadership Circle Roundtable [Ticketed-Event] This roundtable is for the Executive Directors, Fiscal Directors, Human Resources Directors, Community Services Directors, Head Start Directors, Weatherization Directors, and the SC State Head Start Collaboration Office Committee.	Blue Ridge
1:45 PM – 3:15 PM	Impact Learning Sessions D	Breakout Rooms Below
Leadership CS	BG/LIHEAP Head Start Human Resources Fisc	al Weatherization

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

1:45 PM – 3:15 PM	 Strengthening Risk Assessment and Monitoring Presenter: Tiffany Jarvis, Director of Research, National Association for State Community Services Program (NASCSP) Effective Risk Assessment and Monitoring are critical to ensuring compliance, operational efficiency, and long-term agency sustainability. This session will focus on how agencies can identify, assess, and mitigate risks while enhancing monitoring strategies to support continuous improvement and compliance. Facilitator: Monitor: 	Laurens/Anderson/ Spartanburg
	 2. Mission Possible: Standing Strong on Head Start Business <i>Presenter: Kathy Miller, Founder/CEO, Eden Enterprise, LLC</i> This session will revisit and reaffirm Head Start's mission, highlight program progress, and emphasize our commitment to excellence. Participants will discuss challenges and successes, gaining insights to strengthen our efforts to empower the next generation of leaders and create a transformative impact on our communities. Facilitator: Monitor: 	Congaree
	 SCSHSA Executive Committee Strategic Planning Session for the SCSHSA (CLOSED SESSION) Presenter: Myra Ingram, Executive Director, RIV Head Start Association (invited) This closed-session strategic planning meeting will provide the SCSHSA Executive Committee with a dedicated space to evaluate, define, and strengthen the association's short-term and long-term goals. Facilitator/Monitor: 	Orchard Park
	 Legal Guidance for Federal Grantees <i>Presenter: Rocky M Cabagnot, Attorney, Hull & Chandler,</i> <i>PA</i> Upon taking office, President Trump issued a breathtaking array of executive orders, many of which directly affected federal grantees, such as Community Action Agencies. This workshop will provide tips on how agencies can legally navigate Trump Administrative II. Facilitator: Monitor: 	Pickens
	5. SHPO	Haywood

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2025 Statewide Spring Training Conference

Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	Presenter: American Institute of Building Science (AIOBS) Everything you ever wanted to know about SHPO, but were afraid to ask. Facilitator/Monitor:	
3:15 PM – 3:30 PM	PM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
3:30 PM – 5:00 PM	Impact Learning Sessions E	Breakout Rooms Below
All Inclusive CS	BG/LIHEAP Head Start Human Resources Fisc	al Weatherization
3:30 PM – 5:00 PM	 Strategic Focus for Success <i>Presenter: Dr. Arturo Menefee, President, Leadership</i> <i>Empowerment Strategies</i> This workshop is an engaging and enlightening journey into the heart of what propels some organizations to thrive while others falter. Discover how strategic focus serves as the cornerstone of impactful organizations, and learn how this targeted approach to goal-setting can significantly enhance your agency's effectiveness and outreach. Facilitator: Monitor: 	Pickens
	 2. Using Data to Drive Impact: CAN, Annual Reporting, & Data Collection Presenter: Tiffany Jarvis, Director of Research, National Association for State Community Services Programs (NASCSP) Data plays a key role in everything. But are you tracking the right things and using the right tools? Is it useful and good quality data? This session will help you answer these questions and provide you with resources that will help improve your agency's data collection processes. Facilitator: Monitor:	Laurens/Anderson/ Spartanburg
	3. Building Bridges and Breaking Barriers <i>Presenter: Kathy Miller, Founder/CEO, Eden Enterprise, LLC</i> <i>This workshop aims to equip participants with the skills to build bridges</i> <i>through active listening, empathy, and communication, fostering</i> <i>stronger customer relationships. Additionally, participants will learn</i> <i>strategies for breaking barriers, overcoming challenges, and resolving</i> <i>conflicts to enhance overall customer satisfaction and loyalty.</i> Facilitator: Monitor:	Congaree

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	4. Joint Planning Session with the SCSHSA Executive Team & Head Start Content Area Affiliates This collaborative planning session is essential for sharing key updates, aligning priorities, and setting strategic objectives for the upcoming year. Participants will engage in meaningful discussions to ensure a unified vision and direction for organizational success.	Orchard Park
	Facilitator/Monitor: 5. Effective Communication Presenter: Dr. Abdalla Straker, Executive Director/Gerontologist Understanding and applying effective communication is crucial. Effective communication enhances collaboration, facilitates teamwork and cooperation among individuals, reduces misunderstandings, builds trust, fosters stronger relationships, and encourages participation. Effective communication is the glue that keeps individuals together. This workshop will focus on the importance and strategies for effective communication. Facilitator: Monitor:	Oconee
	 6. Phone Etiquette and Customer Interaction Presenter: OEO How can we provide better customer service to our weatherization clients? Join this session to find out. Facilitator/Monitor: 	Haywood
5:00 PM – 7:30 PM	Dinner On Your Own Enjoy dinner at the hotel's newly renovated restaurant, Cast Iron or enjoy dinner at your leisure. There are plenty of great options just steps from the hotel.	Cast Iron, Nearby Restaurants or Downtown Greenville
7:30 PM – 10:00 PM	Southern Hospitality Night with SHARE [HOSTED BY SHARE] Join SHARE, the local Community Action Agency in Greenville, SC, for an evening of good food, great company, and meaningful connections at Southern Hospitality Night! This special event is designed to welcome conference attendees with a true taste of Southern warmth and hospitality. Enjoy a relaxing evening of networking and engaging conversations.	TBA-Room Location
	THURSDAY, APRIL 24, 2025	
TIME	EVENT	LOCATION
This co	<i>Training Conference!</i> Inference is convened and organized by the sociation of Community Action Partnerships (SCACAP). Cap.org <u>training@scacap.org</u> (803) 771-9404	appy Birthday Head Start 1965!

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2025 Statewide Spring Training Conference

Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

6:00 AM – 7:00 AM	Taking Steps Out Of Poverty with Jerome Thompson!	TBD
7:30 AM – 8:45 AM	Rise & Dine: A Networking Breakfast (Please note: Breakfast	Palmetto Ballroom
	is included in your stay at the Hilton Greenville)	
8:30 AM – 5:00 PM	Conference Registration Opens Exhibit Hall Opens	Piedmont Pre-Function
9:00 AM – 10:30 AM	General Plenary III	Laurens/Anderson/
	Presiding: Sheila West-Gibbs, President, SC Community Action	Spartanburg
	Partnership	
	Greetings	
	Mary Lynne Diggs, Director, SC State Head Start Collaboration Office	
	Regional Updates	
	James G. Williams, President, Southeastern Association of Community	
	Action Agencies	
	Introduction of Speaker/Moderator	
	Myra Ingram, Executive Director, RIV Head Start Association (invited)	
	National Updates	
	- Thomas Sheridan, Deputy Director, National Head Start	
	Association (NHSA)	
	- Emily Center-Bregasi, Esq., Staff Attorney, CAPLAW	
10:30 AM – 10:45 AM	AM Networking Break – Visit Our Exhibitors!	Piedmont Pre-Function
10:45 AM – 12:15 PM	Impact Learning Sessions F	Breakout Rooms Below
All Inclusive CS	BG/LIHEAP Head Start Human Resources Fise	al Weatherization
10:45 AM – 12:15 PM	1. Best Practices for Front Desk Operations Efficiency	Orchard Park
	Presenters: Matthew Kelso, Director of Sales and Marketing,	
	ITFrontDesk, & Palmetto CAP	
	Join ITFrontDesk, Inc., in partnership with Palmetto Community Action Partnership (Palmetto CAP), for an exclusive session designed for	
	South Carolina agencies seeking to enhance their client service	
	operations through automation and technology-driven solutions.	
	ITFrontDesk, Inc., a technology company headquartered in Nashville,	
	Tennessee, specializes in providing fully automated front desk	
	solutions that improve operational efficiency and allow organizations	
	to focus on their core services.	
	Facilitator: Martina Mitchell, Health Coordinator, SCACAP	

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	 Maximizing and Leveraging the Child Care Scholarships Within Head Start Program Presenters: Jessica McMoore, CEO, SCACAP, & Mary Lynne Diggs, Director, SC State Head Start Collaboration Office This session will provide an in-depth training on best practices for utilizing the SC Child Care Scholarships within the Head Start Program to maximize funding opportunities and practical approaches to overcoming staffing shortages while maintain program compliance and service quality. Facilitator: Monitor: 	Congaree
	3. Complying with the HR and Financial Directives of the CSBG organizational Standards Presenters: Emily Center-Bregasi, Esq., Staff Attorney, & Jonathan Cohen, Esq., Program Lead & Staff Attorney, CAPLAW	Oconee
	This workshop will address the legal issues that CAAs face under the human resources and financial operations and oversight directives of the CSBG Organizational Standards (Categories 7 and 8). We will discuss how CAAs can proactively implement procedures and ensure appropriate recordkeeping to be able to document compliance with these standards, as well as how these procedures may fit within a CAA's existing policies. This session will also cover working with attorneys and the CAA's governing body to ensure that each participant in the process is familiar with its roles and responsibilities in meeting the standards. Facilitator: Monitor:	
	 Intake Roundtable Presenter: OEO Join OEO for a discussion of issues facing weatherization intake staff. Facilitator/Monitor: 	Haywood
12:15 PM – 1:30 PM	Explore & Dine: Lunch On Your Own Take a break and enjoy lunch at your leisure! Whether you're in the mood for casual dining, local flavors, or a quick bite, there are plenty of great options just steps from the hotel.	Nearby Restaurants or Downtown Greenville
12:15 PM – 1:30 PM	Joint Executive Directors and Head Start Directors with BlueCross BlueShield Foundation and the Medical University of South Carolina!	Blue Ridge

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Monday, April 21, 2025 – Friday, April 25, 2025

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Theme: A Legacy of Impact: Years of Strength, Services, & Success!

1:45 PM – 3:15 PM All Inclusive CS 1:45 PM – 3:15 PM	they have about these elements. Are they delivered well? Do the produce results? And if they are not performing well, what can be do to improve? Some things included in the assessment and analysis agency activities: processes for oversight of programs, information about agency's facilities and operations, staff capacities and supervision, Human Resource and Fiscal policies, customer satisfaction processes, engagement of the community (partners and vario customers) and use of analyzed data. Facilitator: Jessica McMoore, CEO, SCACAP Monitor:	Breakout Rooms Below iscal Weatherization Crt. Orchard Park
1:00 PM – 3:00 PM	South Carolina. SPECIALIZED TRAINING Results Oriented Management and Accountability (ROMA) Spring 2025 In-service Continuing Education Program (ICEP) THIS TRAINING WILL COUNT TOWARD YOUR ICEP TRAINING Presenter: Dr. Barbara Mooney, Association of National Certified ROMA Trainers and Implementers (ANCRT) Session 2: Assessing Services and Strategies – How are we doing – This session will help NCRPs consider what elements are appropriat to evaluate the quality of their services and strategies – and the data	n i! ly g? te
	Presenters: Lindsey Kilgo, Dr. Amy Martin & Dr. Amah Riley BlueCross BlueShield Foundation and the Medical University of Sou Carolina (MUSC) School of Medicine have been invited to provide a overview of the School-Based Oral Health (SBOH) Initiative Hea Start Expansion. This session will highlight the goals of the initiativ the benefits of this collaborative effort, and its impact on improvin oral health outcomes for Head Start children and families acro	an ad e, ng

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Monday, April 21, 2025 – Friday, April 25, 2025

Hilton Greenville, 45 W Orchard Park Drive, Greenville, SC 29615

Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	promote equitable opportunities, and ensure all team member's	
	unique contributions are leveraged for organizational success. Through real-world examples and interactive discussions, participants	
	will leave with practical tools to lead inclusively, bridge differences, and	
	drive innovation.	
	Facilitator:	
	Monitor:	
	2. Emergency Preparedness: Ensuring Safety & Readiness for	Congaree
	Head Start Programs	
	Presenter: Cynthia Lara, SC Department of Social Services	
	In times of crisis, having a comprehensive emergency preparedness	
	plan is essential to ensuring the safety and well-being of the children, families, staff, and communities we serve. This critical training session	
	will equip Head Start programs with the knowledge and tools needed	
	to prepare for and respond to emergencies effectively.	
	Facilitator:	
	Monitor:	
	3. What Pays for What?	Haywood
	Presenter: OEO	
	DOE, BIL, LIWAP, WRF. Join OEO for a discussion of funding	
	weatherization measures.	
3:15 PM – 3:20 PM	Facilitator/Monitor:	Piedmont Pre-Function
3:20 PM – 4:45 PM	PM Networking Break – Visit Our Exhibitors! Affiliate Meetings	
5.20 1 101 - 4.45 1 101	SC Community Action Partnership (SCCAP)	Orchard Park
	SC State Head Start Association (SCSHSA)	Oconee
3:20 PM – 5:00 PM	Professional Development Team-building Activities	Piedmont Pre-Function
5:00 PM – until	Exhibit Hall Breakdown (Optional)	Piedmont Pre-Function
7:00 PM – 9:30 PM	Stepping Into Impact: The Sneaker Ball Experience	Laurens/Anderson/
1.001101 9.001101		
		opartanoarg
	Action Partnerships	
	Lace up your freshest kicks and got ready to dance the night away	
	sophistication with a modern, fun twist—where formal elegance	
	[Ticketed Event – Awards & Recognition Gala] Co-Presiding: Olandor Lewis, President, SC State Head Start Association & Sheila West-Gibbs, President, SC Community Action Partnerships Lace up your freshest kicks and get ready to dance the night away at an unforgettable evening of celebration, recognition, and impact! The Stepping Into Impact Sneaker Ball blends style and	Spartanburg

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2025 Statewide Spring Training Conference

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Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	meets the creativity and comfort of sneakers. Join us as we honor outstanding leaders, highlight achievements, and hit the dance floor in style. Come ready to celebrate, connect, and make memories, all while stepping into impact—one stylish sneaker at a time!	
FRIDAY, APRIL 25, 2025		
TIME	EVENT	LOCATION
6:00 AM – 7:00 AM	Taking Steps Out Of Poverty with Jerome Thompson!	TBD
7:30 AM – 8:45 AM	Rise & Dine: A Networking Breakfast (Please note: Breakfast is included in your stay at the Hilton Greenville)	Palmetto Ballroom
8:30 AM – 12:00 PM	Conference Informational Desk Opens	Piedmont Pre-Function
10:00 AM – 12:00 PM	Closing General Plenary IV Co-Presiding: Sheila West-Gibbs, President, SC Community Action Partnership, and Olandor Lewis, President, SC State Head Start Association Keynote Speaker	Laurens/Anderson/ Spartanburg
	Congressman James Clyburn, U.S. House of Representatives (invited) Memorial Services Mary Lynne Diggs, Director, SC State Head Start Collaboration Office Wanda Davis, Program Assistant, SC State Head Start Collaboration Office	
12:00 PM – 12:30 PM	 Presentation of Springing Into A Fresh Start for Consumer and Community Impact; Thank you for your contribution! Jessica McMoore, Chief Executive Officer, SCACAP Alex Alderman, Training Coordinator, SCACAP Evaluations, Conference Wrap Up, & Door Prizes Presenters: Sheila West-Gibbs, President, SCCAP, & Olandor Lewis, President, SCSHSA Spin the Wheel & Win Door Prizes! – We are requesting that each agency contribute two (2) door prizes (1 CAA & 1 Head Start) for distribution during the Closing Wrap-Up Session (\$25 minimum gift amount). Only agencies that provide gifts will be able to participate in the drawing. [MUST STAY UNTIL THE END TO ATTEND TO WIN DOOR PRIZES!] 	Laurens/Anderson/ Spartanburg
	Closing Remarks	

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South Carolina Community Action Partnership & South Carolina State Head Start Association

2025 Statewide Spring Training Conference

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Theme: A Legacy of Impact: Years of Strength, Services, & Success!

	Olandor Lewis, President, SCSHSA		
	Sheila West-Gibbs, President, SCCAP		
	James L. Pasley, President, SCCAPDA		
	Walter Fleming, President, SCACAP		
PLEASE NOTE AGENDA IS TENTATIVE & SUBJECT TO CHANGE!			

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